

Mase Generators North America- Marine Generator Warranty Statement

Term of Limited Warranty: Two (2) years or two thousand (2000) hours, whichever occurs first, from the date of purchase by the original consumer. This limited warranty is transferable to subsequent owners. However, original receipt or proof of purchase must be provided for any warranty request.

Limited Warranty Statement: This limited warranty covers manufacturer's defects caused by a defect in components or workmanship during the two (2) year or two thousand (2000) hour period. This limited warranty is valid for pleasure-craft or commercial marine applications only and only when the generator receives all necessary preventative maintenance as described in the Mase Generators "*Usage and Maintenance Manual*" and the Yanmar "*Operation Manual*". Proof of maintenance shall be required for warranty service. Mase Generators North America (described as MGNA) will reimburse the consumer, or pay directly to the dealer, warranty labor time. The dealer labor rate charged to MGNA must be equal to the dealer's normal hourly labor rate, but not to exceed \$60 per hour and will not exceed six hours of labor. The repair or replacement will take place within a reasonable period of time during normal business hours. Dealer travel time for travel to the generator (by car only) is \$.35/mile. Airfare, meals, lodging are not covered by this warranty. Parts will be supplied no charge by MGNA.

Not Covered by this Limited Warranty:

- 1) Normal engine/alternator wear;
- 2) Damage caused by lack of maintenance as described in the MGNA and Yanmar manuals, or negligence
 - by using improper or impure lubricating oil, coolant, or fuel;
- 3) Damage caused by accidents, improper installation or storage;
- 4) Damage caused by water ingestion, submersion, or external water damage;
- 5) Damage or non-performance caused by operation of the genset in a non-marine application;
- 6) Damage caused by operation with improper fuel, or at speeds, loads, conditions, or modifications contrary to published specifications.
- 7) Items not supplied by MGNA, including, but not limited to; starting batteries, battery cables, external wiring, fuel lines, filters, etc;
- 8) Rental of equipment during warranty repairs;
- 9) Repairs made during the warranty period, without first obtaining a case number from MGNA;
- 10) Expenses incurred during the investigation of a generator failure, that is later deemed not to be a warranty failure;
 - TO THE EXTEN PERMITTED BY LAW, COMPANY DISCLAIMS ALL OTHER WARRANTIES ON THE PRODUCT, EITHER EXPRESS OR IMPLIED,

- INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OF THIRD PARTY RIGHTS, AND
- FITNESS FOR PARTICULAR PURPOSE. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION
- ON THE FACE OF THIS DOCUMENT. THE DURATION OF ANY STATUTORILY-REQUIRED WARRANTY PERIOD SHALL BE LIMITED TO THE
- TERM OF THIS LIMITED WARRANTY. BUYER HEREBY ACKNOWLEDGES THAT IT HAS NOT ENTERED INTO THIS AGREEMENT IN RELIANCE
- UPON ANY WARRANTY OR REPRESENTATION BY ANY PERSON OR ENTITY EXCEPT FOR THE WARRANTIES OR REPRESENTATIONS
- SPECIFICALLY SET FORTH HEREIN.
- **Limited Warranty Limitations:**
- MGNA shall not be liable for special, incidental, or consequential damages of any kind, including, but not limited to, incidental or consequential labor
- costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.
- THE ABOVE LIMITED WARRANTY IS THE EXCLUSIVE MGNA WARRANTY PROVIDED BY THE COMPANY. MGNA MAKES NO OTHER WARRANTY,
- EXPRESS OR IMPLIED, AND THERE IS EXPRESSLY EXCLUDED ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A
- PARTICULAR PURPOSE. NOR SHALL THERE BE ANY WARRANTY CREATED BY COURSE OF DEALING, COURSE OF PERFORMANCE OR
- TRADE USAGE. THE COMPANY SHALL HAVE NO LIABILITY UNDER THIS AGREEMENT FOR ANY DAMAGES SUFFERED BY CUSTOMER OR
- ANY THIRD PARTY INCLUDING BUT NOT LIMITED TO DAMAGES FOR PERSONAL INJURIES OR LOSS OF PROFITS, OR CONSEQUENTIAL,
- EXEMPLARY OR INCIDENTAL DAMAGES EVEN IF THE COMPANY HAS BEEN ADVISED ON THE POSSIBILITY OF SUCH DAMAGES. ANY
- LIABILITY OF THE COMPANY SHALL BE LIMITED TO THE AMOUNT INVOICED TO CUSTOMER. MGNA MAKES NO OTHER EXPRESS WARRANTY,
- NOR IS ANYONE AUTHORIZED TO MAKE ANY ON OUR BEHALF.
- Any implied or statutory warranties, including any warranty of merchantability or fitness of purpose, are expressly limited to the duration of this warranty.
- Some states do allow limitations on the length of an implied warranty or the exclusion or limitation of incidental or consequential damages, so the
- above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to
- state.
- **Warranty Claim Procedure:**
- Warranty service must be performed by an authorized Mase dealer. If an authorized Mase dealer is not available in your area, you may have an

- experienced generator technician work on the generator, but pre-authorization from MGNA is required.
 - If you feel your generator is experiencing a warranty problem, simply contact MGNA for technical advise. At that time we will open a case file and refer
 - you to the closest Mase dealer. MGNA MUST BE CONTACTED TO PROVIDE A CASE NUMBER BEFORE WARRANTY WORK CAN BEGIN.
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- **Mase Generators North America**
 - **Technical/Warranty Department**
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